

WINFIELD TOWNSHIP



Senior and Disabled Transportation Service

A bus service for those age 55 and over and/or disabled (18 and older) who reside within Winfield Township.

130 Arbor Avenue
West Chicago, IL 60185

630-520-0054

Fax (630) 231-3697

Email: info@winfieldtownship.com

8:15 am to 4:00 pm



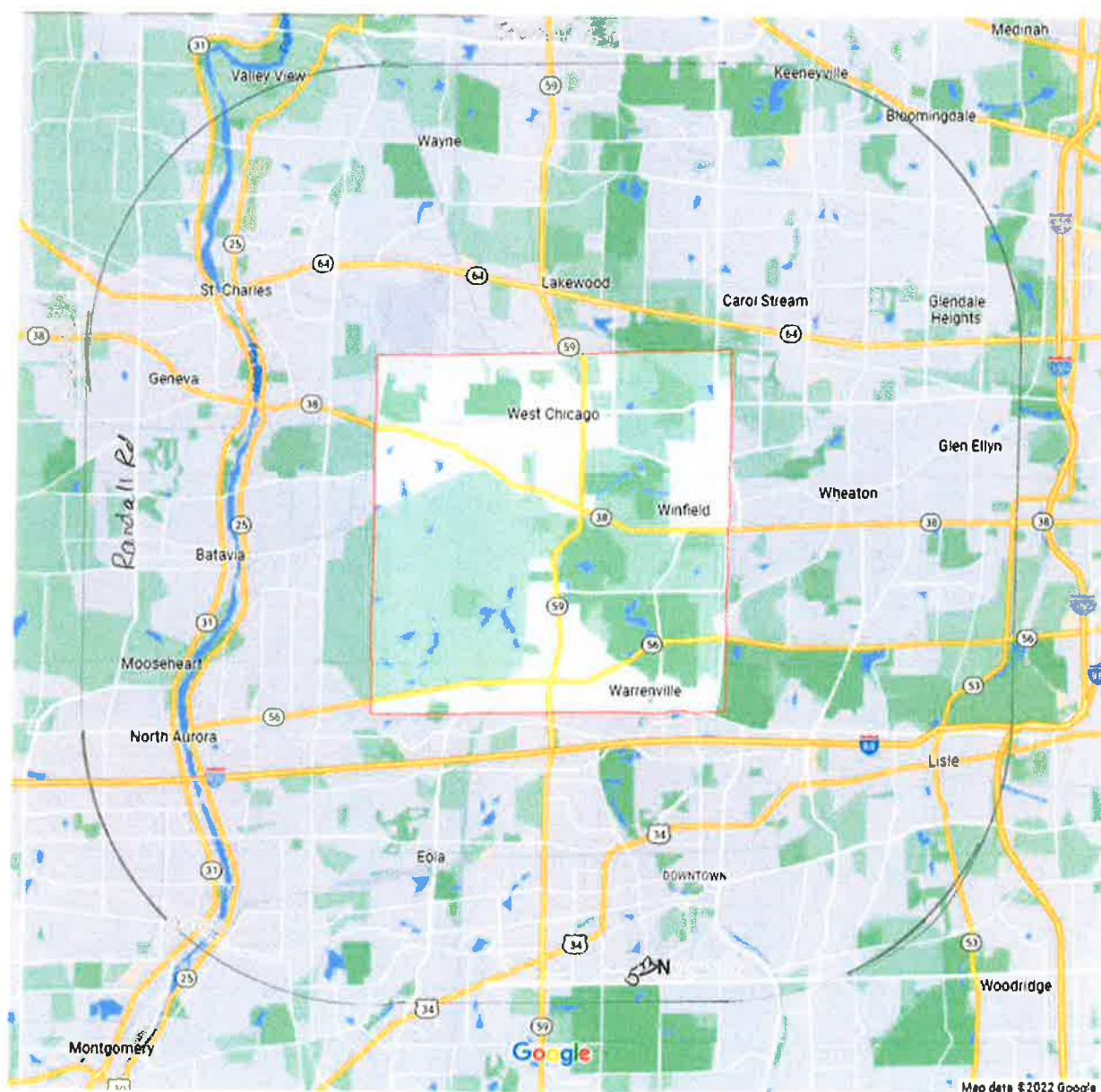
Transportation Information

Service is provided for Seniors age 55 and over and/or disabled (18 and older). Proof of age and Winfield Township residency, and disability, if appropriate, are required. Bus service is available Monday through Friday from 8:15 am to 4:00 pm, with one hour during the day for bus driver's lunch. The bus is equipped with a lift for wheelchairs. This bus travels 5 miles outside Winfield Township.

The travel boundaries are as follows:

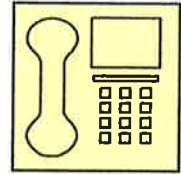
- To the NORTH: Stearns Road in Bartlett, IL
- To the EAST: Rt 53 in Glen Ellyn, IL
- To the SOUTH: 75th Street in Naperville, IL
- To the WEST: Peck Road in Geneva, IL

Boundary Map



Reservations

Call: 630-520-0054 Monday through Friday, 8:00 am to 2:30 pm



Reservation Guidelines

When making a Reservation, you need to know:

- Rides are scheduled on a first call, first served basis. We begin taking calls at 8:00 am.
- We have one phone line, so please be patient.
- You must call the day before the day you need a ride. Call on Friday for a Monday ride.
- We do not accept same day ride requests or same day changes to a previously scheduled ride.
- There is no service available between 1:00 pm and 2:00 pm.
- There is no bus service on Holidays which the Winfield Township office observes.
- Cancellations are strongly discouraged. Please do your best to keep your scheduled appointment.
- You are allowed 3 stops per ride if there is available time. Example: you may go to Jewel for 1 hour, Walgreens for 30 min. and the bank for 15 min.
- Please allow up to 5 business days from the date of receipt of necessary documents to schedule a ride. We will notify you by phone when your documents have been approved.

When making a Reservation, we need to know:

- Your name.
- Where you want to go.
- The time of your appointment. Our driver does his very best to stay within fines of the schedule; however you should be ready 30 minutes prior to your time.
- The time you will be ready to return home. We do not accept open ended appointments. Our driver does his very best to arrive on time. Traffic and other unforeseen circumstances can delay our driver; please be patient.
- Please remind us if you use a wheelchair/scooter so that we can allow extra time for our driver.

RESERVED the con-
pick up

Payment

- Fare is **FREE** per rider/per roundtrip

Rules for Riding

- All riders must wear seat belts (if provided) and remain in their seats at all times. The bus will not move until all passengers and wheelchairs are secured.
- The bus will provide curb to curb service.
- Driver does not make unscheduled stops.
- Smoking, eating or drinking is not permitted on the bus.
- Driver is not required to assist riders with packages. Under no circumstances is the driver to enter a rider's home.
- We reserve the right to remove disorderly passengers which can result in loss of service.
- Please refrain from tipping the driver.
- All riders are required to provide us with proof of age and Township residency.
- All riders are required to have an updated registration/waiver form on file with Winfield Township. If your information changes please contact us to update your form.
- For return appointments the bus will wait 10 minutes for pick up (Example: Jewel, Doctors office, Hair apt, etc). We will try to contact you one time. If you do not answer or come out to the bus after 10 minutes the bus will leave for its next appointment. If you know you are running late please call or text our bus driver at (630) 335-4125 to let him know the issue. This number is only to be used if you are running behind the day of your appointment. All other calls should be made to (630) 520-0054.

Cancellations

How do I cancel my reservation?:

- Please remember that other riders might have been turned away in order for you to ride. We strongly discourage cancellations.
- If you must cancel your ride please call (630) 520-0054.

What happens if I forget to cancel my reservation?:

- We will call your house.
- If you do not answer your phone, the driver will knock on your door.
- If you do not answer your door, your emergency contact will be called.
- If your emergency contact cannot be reached or is unaware of where you may be, we will call the police department to do a "wellness check".
- Excessive cancellations, with or without a phone call, can result in loss of service.



Comments and Suggestions

Riders are welcome to call the Winfield township office with any comments or suggestions. It is not the responsibility of the driver to address issues. Call the Winfield Township office at (630) 520-0054 or email us at info@winfieldtownship.com.





**Winfield Township Senior and Disabled Transportation Services
Registration**

All information is required – Please Print

Name: _____ Phone Number: _____

Address: _____ Apt. #: _____

Town: _____ Zip Code: _____ Date of Birth: _____

Do you have any of the following aids to mobility? (check all that apply)

Cane _____ Crutches _____ Electric Wheelchair _____

Guide Dog _____ Caregiver _____ Prosthesis _____

Scooter _____ Walker _____ Wheelchair _____

Please provide us with any additional information we should be aware of (i.e.; sight/hearing issues, Alzheimer's, etc.):

Person to notify in case of emergency:

Name: _____

Relationship: _____ Phone Number: _____

Address: _____ Town: _____

Signature of applicant or person filling out application:

(Signature)

(Printed name and relationship if other than applicant)

PLEASE READ AND SIGN THE WAIVER ON THE BACK OF THIS FORM

Proof of Age and Residency MUST accompany this form.

TRANSPORTATION SERVICES WAIVER AND RELEASE

Winfield Township Senior and Disabled Transportation Services

Please read this form carefully and be aware that in consideration for the Winfield Township Senior and/or Disabled Transportation Services, you will be expressly assuming the risk and legal liability and waiving and releasing all claims for injuries, damages or loss which you might sustain as a result of said services, including but not limited to, vehicle operations and boarding and exiting the vehicle.

I recognize and acknowledge that Winfield Township is neither a common carrier nor in the business of providing transportation services to the public. I further recognize and acknowledge that there are certain risks of physical injury to vehicle passengers, and I voluntarily agree to assume the full risk of any injuries, damages or loss, regardless of severity, that I may sustain as a result of participating in any and all activities connected with or associated with receiving transportation services, including, but not limited to, injuries, damages and loss arising out of negligent operation or supervision of the vehicle. I further agree to waive and relinquish all claims I may have (or accrue to me) against Winfield Township, including its respective officials, agents, volunteers and employees (hereinafter collectively referred to as "Party").

I do hereby fully release and forever discharge the Party from any and all claims for injuries, damages or loss that I may have or which may accrue to me and arising out of, connected with, or in any way associated with said transportation services.

I further agree that this agreement shall be governed by the laws of the State of Illinois.

I have read and fully understand the above waiver and release of all claims. If registering on-line or via fax, my on-line or facsimile signature shall substitute for and have the same legal effect as an original form signature.

PLEASE PRINT

Participant's Name

Participant's signature

(18 Years or Guardian)

Date _____

PARTICIPATION WILL BE DENIED if the signature of adult participant or guardian and date are not on this waiver.

Return all forms along with proof of age and residency to: Winfield Township, 130 Arbor Avenue, West Chicago, IL 60185

